



WWOOF Host Guidelines

WWOOF Hosts must:

- Grow or produce organic products.
 - Provide experiences to WWOOFers in organic farming/gardening techniques.
 - Provide all food and clean comfortable accommodation to WWOOFers in exchange for 4 to 6 hours maximum of volunteering daily (Max 38 hours in 7 days).
 - Be an 'Ambassador for Australia' and provide a safe haven for WWOOFers.
 - Treat WWOOFers with respect and consideration.
1. **WWOOFers provide photo ID and proof of membership on arrival.** The WWOOFers profile on the WWOOF website is their membership proof. Hosts should arrange membership for non-members online at wwoof.com.au or by calling WWOOF.
 2. **Hosts keep a Guestbook** for WWOOFers to sign and record their Membership username, visa type and dates of their visit. Please download this [sample Guestbook page](#). If required, the [WWOOFer agreement](#) should be signed by host and WWOOFer.
 3. **The most important experience for WWOOFers is learning about your farming/gardening techniques.** Please be patient with WWOOFers and be available whenever possible. Demonstrate how tools and equipment work to avoid breakages and injuries & ensure WWOOFers fully understand safety precautions & procedures. Personal Protective Equipment (PPE) must be provided to ensure safety of WWOOFers.
 4. **Provide a variety of tasks**, even if very basic, wherever possible work with your WWOOFers, for companionship and to facilitate learning opportunities. Include WWOOFers in the whole routine of your property. Do not isolate them: being alone for hours can be boring and lonely.
 5. **Explain daily patterns** so WWOOFers can organise their time. They will expect to volunteer for **4 to 6 hours** in exchange for living and learning. Flexible hours allow WWOOFers to have free days, discuss hours and types of tasks, conditions, days off, etc. on initial inquiry to avoid misunderstandings. 5 days volunteering in 7 days is preferred, **a maximum of 38 hrs per 7 days**.
 - Hospitality work, waitressing and child-care are not accepted as WWOOFing.
 - WWOOFers should keep their living area tidy, clean up themselves and help with meals or washing up, but housework must not be their primary task.
 6. **WWOOFing is a voluntary, non-monetary exchange.** Hosts must not charge WWOOFers and WWOOFers must not be paid. If a WWOOFer accepts [any form of payment](#) it is not considered WWOOFing and they must be paid the award wage, with Superannuation, Income Tax deductions and any required allowances as per the Government requirements with correct record keeping. WWOOF Australia is not responsible for any outside agreements made between the two parties.
 7. In Australia, **WWOOF is the registered and protected trademark of WWOOF Pty Ltd** and using the term WWOOF without our express permission is a breach of trademark law. **Registered Hosts are given permission to use the term WWOOF**, expired members **must not** advertise as WWOOF Hosts as this is in breach of trademark law. If Hosts are advertising as WWOOF Australia Hosts outside of the [WWOOF Australia website](#), they must always display their WWOOF User ID in the advertisement.
 8. Most Hosts provide accommodation in a spare room in their home. WWOOFers eat with the family and share in the chores. A caravan, cabin, tent, or a self-contained dwelling are acceptable alternatives. Make this clear in your profile and at booking. Ask about special diets on initial inquiry, if you cannot cater for this, ask WWOOFers to bring any special food.
 9. **Accommodation and food preparation areas must be adequate and hygienic.** Food and bedding should be clean and warm. Food should be fresh and organic where possible.
 10. **Hosts are Ambassadors for Australia.** In the spirit of cultural exchange treat WWOOFers as members of your family and assist them to receive suitable medical treatment if necessary.
 11. Many WWOOFers use public transport. Picking WWOOFers up from the nearest bus or train by arrangement is helpful. Always exchange mobile numbers in case of problems.
 12. We recommend inviting WWOOFers for short stays initially, negotiating longer stays if you are both happy. If WWOOFers don't abide by your 'house rules' or follow the WWOOF Guidelines you may ask them to leave. Facilitate this by offering internet or phone access to find another place to stay and offer a lift to the bus, town or the nearest Hostel if needed.
 13. **Abusive language, inappropriate behaviour and sexual harassment of any kind will not be tolerated**, this includes swearing or yelling at a WWOOFer or intentional unwelcome touching of any kind, including hugging. If we receive complaints of this nature, your membership may be cancelled, at our discretion.
 14. **WWOOF reserves the right to refuse to list a Host or to remove a Host profile as we see fit.** We will edit profiles as necessary for accuracy and to ensure compliance with the WWOOF Guidelines.
 15. **WWOOFing is strictly voluntary.** Hosts must be fully aware of regulations governing holders of Working Holiday, Student and Visitor (Tourist) visas.
 16. **Hosts must not allow WWOOFers to use chemicals**, i.e., synthetic herbicides/synthetic pesticides, etc.
 17. Hosts offering opportunities for **WWOOFers who are Working remotely or Studying online** must also follow these additional [Guidelines](#)

You are solely responsible for complying with the relevant rules and laws in your jurisdiction (if any) especially regarding tax and insurance and you must comply with Work Cover Legislation and Occupational Health and Safety Requirements, including the provision of all Personal Protective Equipment (PPE).

NOTE: WWOOF P/L cannot condone the breaking of State and/or Federal laws. WWOOF P/L reserves the right to cancel a Hosts registration immediately if we believe the Hosts' actions may bring the name of the WWOOF Australia program into disrepute.

WWOOF reserves the right to amend/update these guidelines as required.